



INTERNAL REGULATIONS

These rules are to be understood not as the complete regulations but as an essential supplement to the Residence Contract, which we invite all guests to read carefully.

1) ENVIRONMENT (supplementing Title III – Article I of the Residence Contract)

a) **VEGETATION:** it is forbidden to tamper with the vegetation in any way, to string up hammocks or clothes lines or to place or hang electricity cables or objects of any kind on the trees. Our personnel is authorised to immediately and without notice detach anything hung on the trees in violation of this clause; we suggest that guests provide themselves with folding clothes-horses or poles to attach the clothes lines to, and so on. In the case of lopping or removal of vegetation, the interested party will be asked to leave the camping resort, without prejudice to compensation for damages and other legal redress.

b) **MAINTENANCE OF THE PITCH:** guests are bound to keep the pitch clean and tidy, it is not permitted to dig ditches, and where such is made necessary by exceptionally inclement weather conditions, the pitch must be restored to its original condition immediately the weather returns to normal.

c) **BLACK AND WASHING WATER:** for obvious ecological reasons it is forbidden to permit the runoff of black water, water with detergents and water that has (even partially) been used for washing vehicles.

d) **WASTE DISPOSAL:** it is strictly forbidden to dispose of wastewater of any type or provenance except in the specifically indicated user stations located inside the camping resort (obligatory procedure for the drainage of caravan and campervan sewage) or in the toilet blocks.

e) **SEPARATE WASTE COLLECTION:** you will be given a special type of bag for each category of waste. Close it tightly after use so that nothing can fall out, and place it at the edge of the road in front of your pitch or accommodation before 18.00, where it will be collected using an electric vehicle.

2) SOUND DIFFUSION (supplementing Title III – Article I of the Residence Contract)

It is forbidden, at any time of the day or night, to use musical instruments, radios, televisions, computers, CD or DVD readers or cassette players and similar without the use of earphones. It is similarly forbidden to set up TV or radio antennae of any kind.

3) SILENCE (supplementing Title III – Article I of the Residence Contract)

During the silence periods (from 13.00 to 16.00 and from 22.00 to 08.00) it is forbidden to pitch or dismantle tents, or for either adults or children to speak in loud voices or behave in any noisy manner; children are allowed to use the playground. The areas appointed to entertainment may adhere to different hours in the organisation of activities for guests, in which cases no objections shall be legitimate.

4) FIRE (supplementing Title III – Article I of the Residence Contract)

It is prohibited by law to light fires with naked flames in the woods or at a distance of less than 300 metres from the same. It is therefore forbidden to light fires or use wood or charcoal stoves in the pitches or on the beach. Infringement of these rules is a criminal offence. The use of the special masonry grill facilities provided is permitted on windless days, following the instructions displayed in these areas, paying particular care never to leave the fire unattended and to comply with the bans on the use of inflammable liquids, paper, pine cones or dry branches to light the fire, or of any other fuel which does not burn evenly and could generate sparks. The use of gas stoves is permitted within the pitch as long as they are positioned not less than one metre from the vegetation. Smoking is forbidden in the buffer zone, that is the area of the wood between the sea and the campsite pitches. It is forbidden to tamper with the fire-fighting equipment, such as buckets, hydrants and extinguishers, or utilise them for purposes other than fire prevention. We recommend that guests take the greatest care when extinguishing matches or cigarettes. Violation of these rules in any case represents serious risk to persons and things and will entail the legal penalties as well as the interested party being asked to leave the camping resort.

5) WATER

Guests are expected to behave in a civilised and conscientious manner in avoiding wastage or improper use of water or leaving taps turned on.

6) ELECTRICITY (supplementing Title III – Article I of the Residence Contract)

Generally 220 volt, 3 Amp, except for the supply to Category A pitches. For reasons of safety, accident prevention and fire prevention, it is forbidden to trail power cables along roadways or place cables on trees or plants. The personnel of the camping resort are explicitly authorised by the signatory of the Residence Contract to immediately and without notice detach any cables laid down in violation of this article or which feature connections or plugs that are not compliant with EEC regulations.

7) CIRCULATION OF CARS, MOTORBIKES AND OTHER VEHICLES (supplementing Title III – Article II of the Residence Contract)

The circulation of cars is limited to one operation of unloading upon arrival and one of loading on departure, neither exceeding two hours. These activities are prohibited in the hours between 13.00 - 15.00 and 23.00 - 07.00. Electric vehicles are not permitted to circulate in place of bicycles within the camping resort; campervans, which are admitted on condition they are equipped with fire extinguishers, are nevertheless subject to the circulation restrictions for discharge of chemical WCs, and for entry and exit to the camping resort for excursions (between 12.45 and 22.45). The speed limit for all vehicles - bicycles, cars and campervans – is 4 Km/h, in other words walking pace. The management of the camping resort reserves the right to confiscate any bicycles being ridden by minors at a speed greater than walking pace (the main cause of accidents involving people in the camping resort), after which they will return the bicycle to the adult in charge of the minor. Bicycles are not allowed in the playground. Service vehicles can circulate freely at any time

of the day or night. Motorbikes and scooters are not allowed into the camping resort.

8) CAR PARKS (supplementing Title III – Article II of the Residence Contract)

These are separate from the camping resort. They are not manned but have surveillance facilities, and are available for guests' use free of charge.

9) PETS (supplementing Title III – Article I of the Residence Contract)

Pets are not allowed in the camping resort.

10) CLOTHING (supplementing Title III – Article I of the Residence Contract)

It is forbidden to go topless within the camping resort; children are not permitted to enter shops, bars or restaurants in the nude.

11) SWIMMING & SAILING

The legislation in force governing sailing and anchorage within 200 metres of the coast and the use of public and private beaches applies. It is the duty of the lifeguards to prevent infringements.

12) PLAYGROUNDS (supplementing Title III – Article I of the Residence Contract)

The playgrounds are intended for the use of children under 12 only. ADULTS ARE ONLY ADMITTED WHEN ACCOMPANYING CHILDREN; in view of the weight limits, persons aged over 12 are not permitted to use the equipment. Bicycles are not allowed into the playgrounds. Violation of these rules will entail the interested party being asked to leave the playground.

13) ADMISSION PROCEDURES (supplementing Title II - Articles I and II of the Residence Contract)

a) ADMISSION: at the times displayed, subject to registration of all the persons entering; the same procedure must be followed for any later variation.

The Management agrees to rent the chosen pitch to the guests at the rates displayed for the chosen period, as indicated in the booking or on the admission form. Pitches must be occupied by a tent, caravan or campervan and can be left empty only in the event of delayed arrival of booked guests, and not beyond 12.00 noon on the second day of delay: in such cases the daily rate for the 'empty pitch' is calculated as three persons plus the pitch.

The keys of mobile homes and bungalows are handed over at 17.00.

b) DAY GUESTS: are admitted during office opening hours, at the applicable rate.

c) VISITS TO THE CAMPING RESORT: accompanied by our personnel, except where authorised otherwise by Reception.

d) CHOICE OF PITCH: subject to visit accompanied by our personnel or indication by Reception.

e) LOCATIONS OF THE PITCHES: clearly marked with special labels of different colours. As a general rule caravans, campervans and tent trailers along the roads, and tents behind the caravan pitches.

f) OCCUPATION OF THE PITCH: guests must occupy the chosen pitch; to change the pitch, authorisation from Reception is required in addition to a new registration.

g) PERIODS OF STAY AND AREAS OF THE CAMPING RESORT: a special area of the camping resort is set aside for stays of less than 6 days, which cannot be booked.

14) ACCEPTANCE, BOOKING AND STAYS (supplementing Title II - Articles I, II and III of the Residence Contract)

a) ACCEPTANCE

Only families and their guests can be accepted; we do not accept parties or groups. Since the vast majority of the guests at the camping resort are families, a specific and restricted area has been set aside for young campers who are not part of or connected with a family group staying in the camping resort. Minors are only accepted in the presence of an adult who has custody of the same. There are no seasonal contracts, and normally bookings are made for a maximum period of 28 nights. The booking, even when made at the counter at the time of arrival, represents a free contract between the parties. The Management reserves the right not to accept persons who have previously infringed the residence contract in force, or that of previous years and/or who have infringed the law, with particular reference to the legislation governing hotels, bars, restaurants and shops.

In the period between 01.07 and 31.08, any increase in the number of persons staying in a pitch must be requested in advance from Reception, and authorised by the same in writing. In the case of the interested party being asked to leave the camping resort, this invitation must be complied with no more than six hours from notification by the Management, and does not release the interested party from payment of any amounts due for the stay and any accessory charges.

b) DEPARTURES: on the day of departure, caravan and tent pitches must be left free by 12.00, and bungalows and mobile homes must be left free by 10.00.

c) EXTENSION OF STAY: extensions of stay may be made only with the approval of Reception, with the amendment duly noted on the residence form.

d) PAYMENT: must be made during cash desk opening hours; guests are recommended to pay on the day prior to departure; credit cards are accepted (Visa, Mastercard and American Express). On departure guests must show the tax receipt to the personnel on duty at the exit. The Management may, at its own discretion, request the payment in advance of the entire stay, and also reserves the right to request a non interest-bearing caution deposit of € 150.00 to cover any contractual fines and the compensation of damages. No complaints will be accepted after the guest has left the cash desk. There is an ATM machine installed at the cash desk.

15) LIABILITY OF THE CAMPING RESORT (supplementing Title IV of the Residence Contract)

The camping resort does not accept liability regarding residence charges and/or compensation for damages in the case of temporary cuts in the supply of electricity or water or of technical failures in the systems; it cannot be held liable for the theft of objects or money which may take place within the resort and its appurtenances, and will respond within the limits of the insurance as regards any monies deposited for safe-keeping; it cannot be held liable for accidents caused by natural elements, such as wind, rain and similar, or by falling branches, pine cones or other vegetable elements in concomitance or not with adverse weather conditions, or by the presence of any kind of wild animal whatsoever in the wooded area of the camping resort: these are animals that are normally present in a Mediterranean wood and are an integral part of the same; it cannot be held liable for accidents caused by guests or by their equipment or vehicles.