



## BOOKING REGULATIONS

(extract from Guest Agreement)

- 1. Ownership and Purpose** – 1.1 “PuntaAla Camping Resort” is owned by Campeggio Puntala S.r.l., a company located in Castiglione della Pescaia, Punta Ala, VAT No. and Tax Code 01233070539, hereinafter referred to as “Campeggio Puntala”. 1.2 Campeggio Puntala provides its customers a camping facility, as specified in Art. 29 of the Tuscany Regional Law 23 March 2000 no. 42 and implemented by articles 21-34 of the Regional Council Chairman Decree of 23 April 2001 no. 18/r.
  - 2. Admissions** – 2.1. The camping facility is only available for families consisting of a minimum of 2 and a maximum of 6 members. 2.2. Admittance to groups of any size is not allowed. 2.3. Under 25 year olds, if not part of a family or not customers’ guests, will be assigned a specific area inside the resort.
  - 4. Booking Restrictions** – 4.1. With the exception of special offers available on-line, the minimum bookable stay is 7 nights. 4.2. The stays run from: Fridays, Saturdays or Sundays for accommodations, according to type; Saturdays for A/B class and tent pitches.
  - 5. Booking Fee** – 5.1. The non refundable booking fee is €42.00, which includes travel insurance.
  - 6. Deposits for stays in the “Holiday Camp”** – 6.1. A payment of 50% of the cost of the stay (people included) must be made within a week from the booking enquiry date. 6.2. The balance must reach us at least 20 days before the beginning of the stay. 6.3. Should the booking be made within 20 days from the beginning of the stay, the full amount becomes due when the stay is confirmed.
  - 7. Deposits for stays in the “Campsite”** – 7.1. A payment of 50% of the cost of the pitch (people excluded) must be made within one week from the booking enquiry date. 7.2. The balance must reach us at least 20 days before the beginning of the stay. 7.3. Should the booking be made within 20 days from the beginning of the stay, the full amount becomes due when the stay is confirmed.
  - 8. Right of Cancellation** – 8.1. The customer may cancel the booking at any time by informing Campeggio Puntala in writing. 8.2. In case of cancellation, a deduction by Campeggio Puntala from the amount paid will be applied as follows: a) 50% of the amount paid if the cancellation is made between the booking date and the 30th day before the starting date of the stay; b) 20% of the amount paid if the cancellation is made between the 29th day and the 15th day before the starting day of the stay; c) 100% of the amount paid if the cancellation is made after the dates specified in point b) above.
  - 9. Duration of Stay** – 9.1. The booking is binding; once the stay is started, the customer shall pay the full price even in case of partial renunciation of the stay. 9.2. In the event of early departure, the rate applied for the remaining period will be charged at the daily cost of two adults and one pitch. 9.3. The duration of the stay cannot exceed 28 nights. Any additional days to the booked duration of stay must be authorised in writing by the Reception Office.
  - 10. Booking Transfer** – 10.1. The booking is personal and cannot be transferred to third parties for any reason whatsoever.
  - 11. Exclusions** – 11.1. Campeggio Puntala does not offer seasonal contracts.
  - 12. Changes** – 12.1. Campeggio Puntala reserves the undisputable right to adjust, by the 1st day of March of each year, the prices of the services offered according to the 100% change made to ISTAT index for manual and office workers related to the previous year and/or to tax charges and/or any other economic issues which would have a major impact on running a business. 12.2. The price adjustments made will be also applied to the bookings already made the day the price adjustment become effective.
- Articles 3 and 13 - 41** (please read the full version of the Guest Contract, available on-line).